

# Bike Valet

Better Service for Active Bomber Fans in 2014

# 2013 Strengths and Weaknesses

- Parked 3,000 bikes; up from 700 in 2012
  - 500+ at two games
- Service Times averaged 3 minutes for drop off/pick up of bikes
- Lots of Bomber fans enthusiastically embraced bike valet and cycling to the games
- Family Friendly adds to perceived value of game
- Excellent Publicity/ Neighbourhood/ Community/ Fan Goodwill

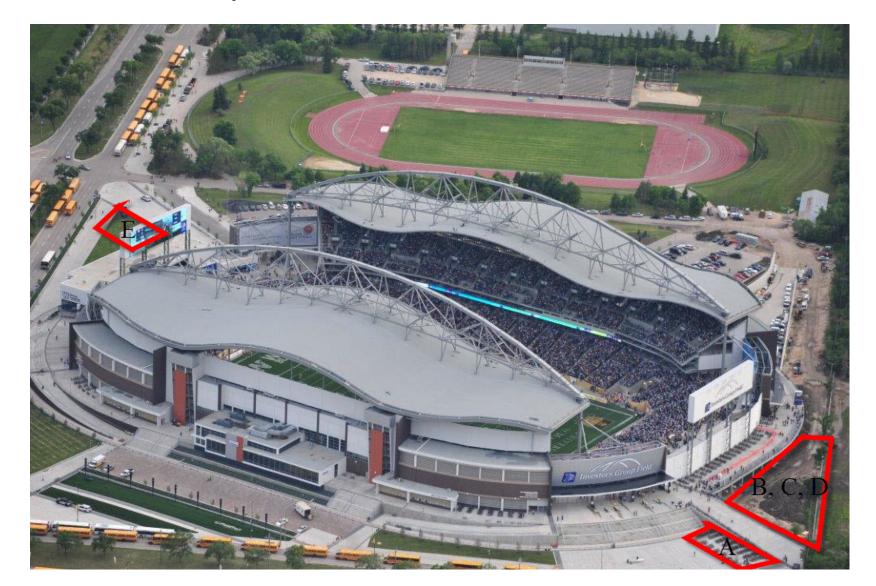
- Too small: turned hundreds of cyclist fans away in the warmest weather
- Limited capacity likely deterred many from cycling to the later games
- Fans who locked up somewhere else experienced theft
- Bike Valet had a substantial net loss serving the Bomber games in 2013.

# 2014 Proposal

- More people will arrive by bicycle:
  - Pembina bike lanes operational
  - Growing familiarity with options for getting to the stadium and avoiding congestion
  - Assuming there is sufficient valet parking for all fans who choose to cycle.

- More racks for more bikes
- Improved efficiency
  - On-site rack storage
  - Dedicated space
  - Seasonal fencing
- Better locations;
  - Get out of smoking area on upper deck
  - Additional location by Gate 1, near the supervised AT crossing.

#### Bike Valet Proposed Locations for 2014



### 2014 Costing

500 bike option \$1,150/game \$2.30/patron

#### 1100 bike option

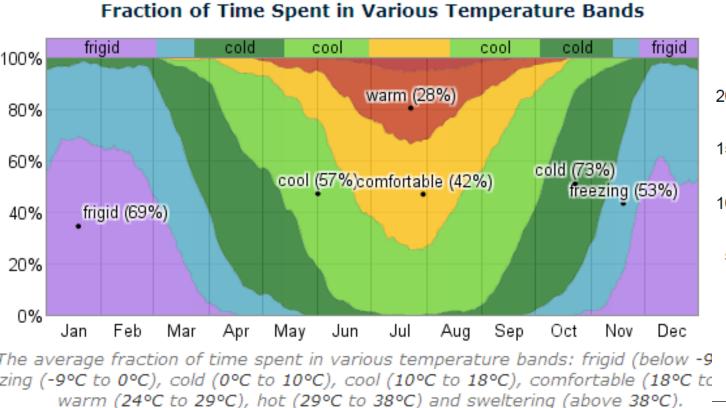
- \$1,900/game
  - \$1.75/patron

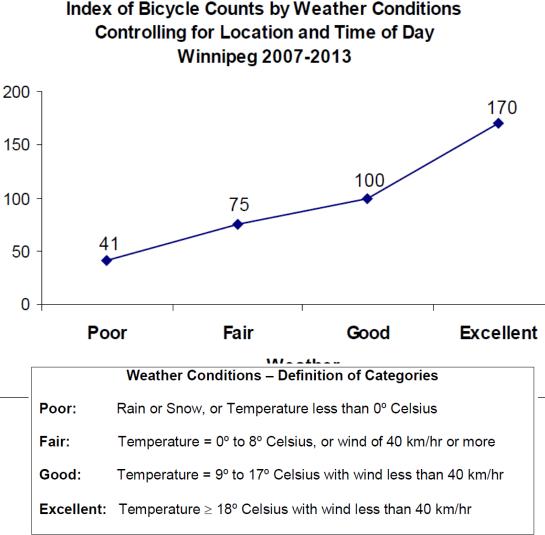
Assumptions:

10 games, fenced site, 8 hours operational per game, on-site rack storage,

Our costs: Fixed: Equipment, Volunteer recruitment & management, insurance Variable: Set up & supplies / # bikes, # volunteers, volunteer engagement / hour

#### Cyclist Traffic Varies with Weather





### Matching Capacity to Demand

				Average High		
	Date	Opponent	Start Time	Temperature	Capacity	Base Cost
Preseason	June 9, 2014	Toronto	7:30:00 PM	22	1000	\$1,850
Game 1	June 26, 2014	Toronto	7:30:00 PM	24	1250	\$2,150
Game 2	July 3, 2014	Ottawa	7:30:00 PM	25	1250	\$2,150
Game 3	July 17, 2014	Edmonton	7:30:00 PM	26	1250	\$2,150
Game 4	August 7, 2014	Saskatchewan	7:30:00 PM	26	1250	\$2,150
Game 5	August 22, 2014	Montreal	7:30:00 PM	24	1250	\$2,150
Game 6	September 7, 2014	Saskatchewan	3:00:00 PM	20	1250	\$2,150
Game 7	September 27, 2014	Hamilton	5:30:00 PM	15	1000	\$1,850
Game 8	October 18, 2014	Calgary	6:00:00 PM	10	750	\$1,275
Game 9	October 25, 2014	BC	6:00:00 PM	6	750	\$1,275
					11000	\$19,150

A contract based on this estimate could allow the Bombers to adjust volume up or down 25% up to 96 hours in advance based on weather forecasts